

## Documents Available Notification (AODA)

Dear Valued Customers,

All documents relating to the *Customer Service Regulation 429/07* under the *Accessibility for Ontarians with Disabilities Act. 2005* are available upon request. Howick Mutual Insurance will provide policy and procedure documents in an alternate format upon request, within a reasonable period of time.

If you would like access to these documents, please notify:

Vice President Insurance Operations Howick Mutual Insurance 40592 Amberley Road, RR 4 Wingham, ON NOG 2W0 Phone: 1-800-265-3033 x 225

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Email: thickling@howickmutual.com

Thank you,

Howick Mutual Insurance Management